

Nebraska Vital Records Electronic Registration System Browser Application (VRERS-BA): Death Physician Help Guide

Effective November 21, 2017

Good Life. Great Mission.

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System Requirements

Minimum

Processor: 1 gigahertz (GHz) 32-bit (x86)

Operating System: Windows 7

Memory: 1 GB RAM Storage: 512 MB

Browser: Internet Explorer 7 (32-bit only) Java: JRE 1.6.0 17 or later (32-bit only)

.Net 4.5.2 Client Profile and Extended Framework installed

Recommended

Processor: 2 gigahertz (GHz) 32-bit (x86) Operating System: Windows 7 or higher

Memory: 2 GB RAM or greater

Storage: 1 GB or greater

Browser: Internet Explorer 11 or greater (32-bit only)

Java: JRE 1.6.0 17 or later (32-bit only)

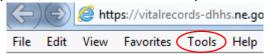
.Net 4.5.2 Client Profile and Extended Framework or later installed

Prerequisites

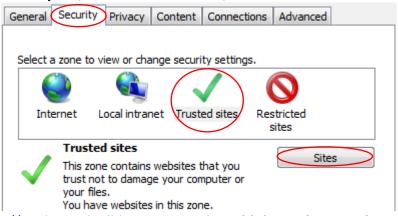
- 1. Fill out the <u>New User Request Form</u> and send it to <u>DHHS.VRRS@nebraska.gov</u> (An email will be sent with your User ID, temporary password and a link to the password station)
- 2. Go to the VRERS-BA site
 - a. Open Internet Explorer (32-bit version)



- b. Go to https://vitalrecords-dhhs.ne.gov/VrWebprod/Login.aspx
- 3. Add the site to your trusted sites
 - a. While in Internet Explorer, click on **Tools** at the top



- b. Click on Internet Options from the drop down menu
- c. Go to the **Security** tab, click on **Trusted sites**, then the **Sites** button



d. Type https://vitalrecords-dhhs.ne.gov under Add this website to the zone:, then click on Add then Close



- 4. Install prerequisites
 - a. Click on View Application Prerequisites from the log in page
 - b. Click on Netsmart VR BA Prerequisites Setup Wizard (does all of the above) then Run



c. Check the box to agree to the license terms and conditions then click on **Install**



d. Click on **Close** once setup is complete. If prompted to modify setup click on **Close**.

Password Management

Introduction

The DHHS External Password Management System will be used for:

- Forgot Password Securely reset a forgotten password by answering your private questions
- Unlock Password If your account has been locked due to typing incorrect passwords, it can be unlocked here by answering your private questions.
- Change Password Change a known password if needed due to dial-up, VPN, or other access restrictions
- Enrollment Security questions, Phone PIN, and email address attached to account can be changed here
- Account Information Displays account information which includes password age and expiration date

Create New Password

Once a <u>New User Request Form</u> has been filled out and sent to <u>DHHS.VRRS@nebraska.gov</u> an email will be sent to you with your User ID and temporary password. Once you enter your User ID on the log in page and click on **I Agree**, you will need to create your own password. It will need to be at least 8 characters in length and include at least three of the following criteria:

- One Upper case letter
- One Lower case letter
- One number
- One symbol

After creating your own password you will be prompted to choose three security questions that will be used to reset a forgotten password or unlock your account. These can be changed at any time under Enrollment. You will be notified by email 15 days in advance when a password will expire.

Password Management Privacy Policy & Terms of Use

This system is for use by authorized users only and I represent and warrant that I am an authorized user. Any individual using this system, by such use, acknowledges and consents to the right of the company to monitor, access, use, and disclose any information generated. Unauthorized and/or improper use of this system, as delineated by corporate policies, is not tolerated and the Company may take formal action against such individuals.

Signing Death Records

Logging in to VRERS-BA

Once all the prerequisites have been done you can log in to VRERS-BA at https://vitalrecords-dhhs.ne.gov/VrWebprod/Login.aspx. You will need to select your location if you have multiple locations for your account. Otherwise you will be taken directly to the home page of the application shown here:

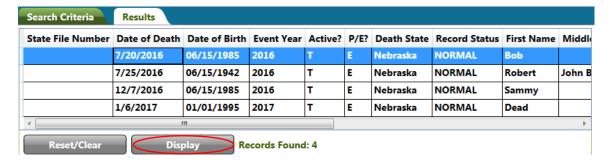


Work Queue

From the Work Queue tab you can refresh the work queue count, display records that are ready to sign and complete, display records that have been rejected back to you, as well as any messages that you have received through VRERS-BA. You will be notified when a record has entered your work queue depending on your preferred method of contact you filled in on the New User Request Form. The system security is by user location, therefore you may see records in your work queue that are assigned to other certifiers in your office. This is to allow completion of records by other death certifiers if the user is not available. User roles can be set up for other employees located in the office that are not certifiers, and can fill in the information required except signing a record. Your work queue and the records that are in progress can be found here:

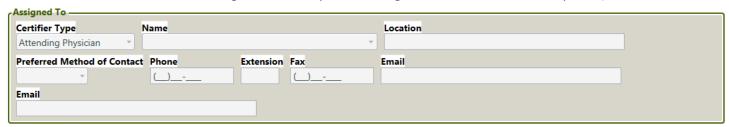


Once selected, you can then chose the record to display from the Results tab:



Reassign/Reject Record

A certifier can request the funeral home to reassign a death record. First ensure that you are the certifier it is assigned to (your work queue will include the death records of other certifiers in a location. This is so that if a certifier is on vacation, their colleagues can complete and sign a death record in their place.)



If you are the assigned certifier and wish for the funeral home to reassign the death record, select "Y" for Reassign/Reject then select the reason for rejection. Save the record and an email will be sent notifying the funeral home of your request to reassign the death record.



Item Entry

Decedent Information – Information of decedent. Notes from funeral home or rejection will be displayed if "Show notes?" is checked and next field is selected.



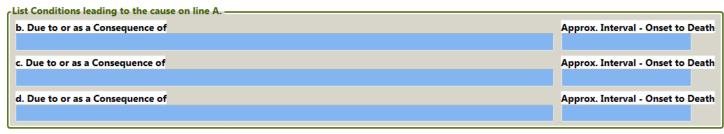
Manner of Death – Select the manner of death. Injury section will be protected if Natural Causes is chosen. (**Tips:** A common error is using Natural Causes instead of Accident for Hip Fractures.)



Cause of Death – Immediate Cause of Death, if interval is not known type "Unknown" (**Tips:** Do not abbreviate. The system will suggest replacements for abbreviations. Any misspellings will be underlined in red.Do not enter terminal events such as Cardiac Arrest, Respiratory Arrest or Septic Shock without showing the etiology on the next lines.)



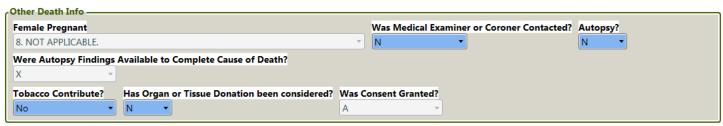
Conditions or Chain of Events Leading to Cause of Death – Last condition entry should be the underlying cause of death.



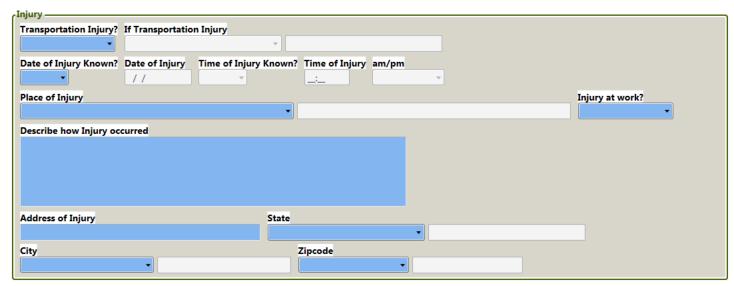
Cause of Death (Part 2) – State other significant conditions if applicable.

ſ	Cause of Death (Part 2)
ı	Other significant conditions contributing to death.
ı	
ι	

Other Death Info –Select appropriate answers from drop down boxes.



Injury – Describe the injury. (Only applies to non-natural deaths)



Time of Death – Insert the time of death if known (Not military time).



Complete & Sign – Type "Y" on Medical Complete and Physician Sign to sign and complete the record.



Save – Once the record is complete click on "Save". An email will be sent to the funeral home notifying them that the certifier has signed the record. If there is any missing information, you will be notified before the record is saved.

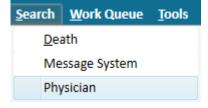


Note Present – Records will sometimes have notes attached to them. One example would be a funeral home indicating the time of death. When a note is attached it will be shown on the bottom of the window:

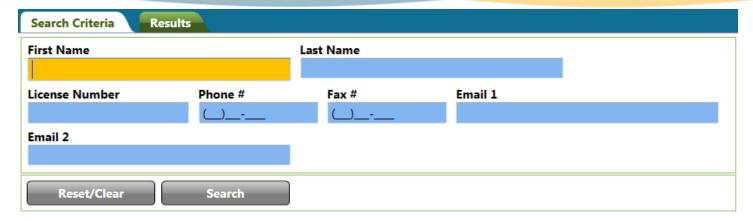


Frequently Asked Questions

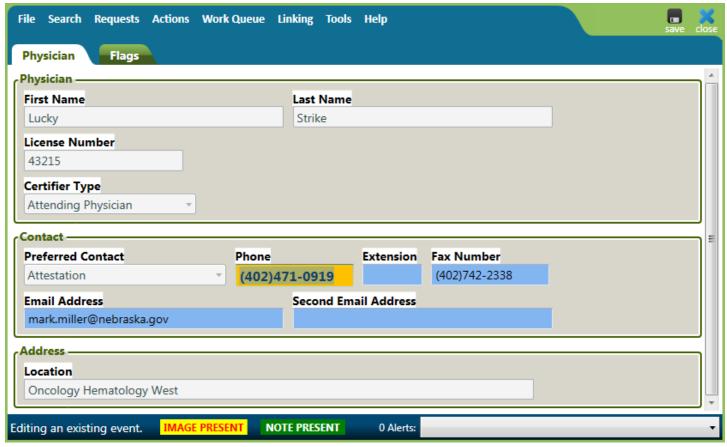
- Q. How do I change my contact information?
 - A. On the application home page select **Search**, then **Physician**:



Enter the **Search Criteria** and select **Search**:

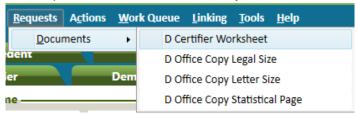


Select your record then make any necessary changes. **Save** when you are done:



- Q. Why was a record rejected?
 - A. This is usually from questions or concerns regarding the record. A note will be attached to the record explaining the reason for rejection or query. An example would be Natural Causes is selected instead of Accident for Manner of Death when a Hip Fracture is involved.

- Q. How can I print a worksheet/lega/letter copy, or save a copy of my records?
 - A. Once a record is completed and saved, select **Requests** then **Documents**:



A window will show that will have a print and save icon on the top left corner:



After clicking on the print icon it will prompt you to select your printer. If you click on the save icon it will prompt you for the location where you want to save the record as a pdf to. (You can find a completed record by performing a **Search** from the home page)

- Q. How to search for a previously signed record at my location?
 - A. On the application home page select **Search**, then **Death**:



Enter the Search Criteria and select Search:



Contact Us

Vital Records Help Desk

Phone: (402) 471-8275

E-Mail: DHHS.DeathDesk@nebraska.gov

Nosologists (For questions on what to put in a field)

Phone: (402) 471-0912

(402) 471-0923